**Information and Agreement**

1. Guests are requested to give us a copy of their NID/Passport/Photo ID/Driving licence during their Check-In Procedure (Mandatory).
2. **Visitors are not allowed in the rooms.** Only the registered number of guests are allowed to stay in the room.
3. Our standard **check-in time is 02:00 pm and check-out time is 12:00 pm.** Early Check-In and Late Check-out are Subject to availability. A 50% charge will be applied for early check-in (07 am to 12 pm Consider as an early check-in.). Late Check-out (Must be confirmed earlier) is available between 12:00 pm and 05:00 pm with a Half-Day Charge and after 05:00 pm. Full-day charge will be applicable.
4. **No show charge** or cancellation charge will be applicable if the Booking is not canceled before 24 hours.
5. Extra Bed Charge per night. **(Mandatory for children aged 12 years & above)**
6. **Complimentary:** Buffet Breakfast, Digital Locker. Fitness Centre, Wi-Fi Facilities. Breakfast will be complimentary for children up to 5 years old. Child age (6-12) Add an Extra breakfast charge.
7. The **swimming pool** is a payable service at BDT 300.00 per hour per person plus (5% service charge and 15% VAT) for room guests only. Outside guests are not allowed in this area.
8. All guest rooms are **non-smoking**. Smoking is allowed only in the designated area inside the property. If Smoking occurs in the room during your stay a BDT. A 2,000.00 cleaning fee shall be charged.
9. **No credit is applicable.** Credit cannot be given without prior arrangement with the hotel authority.
10. **Pets are prohibited** in this hotel premises.
11. **Weapons** are not allowed without proper documentation/license. If guest carries their legal weapon, information must be given to the hotel authority. Hotel authority is not responsible if any guest carries or keeps illegal weapons and illegal goods in their Possession during their stay.
12. The Hotel authority will not responsible for any kind of **missing or damage** if guests keep their cash and valuables in their possession or not deposit the same against proper receipt from Hotel Manager or Front Desk in-charge.
13. If any of the items in the guest room are found to be **missing or damaged**, the guest shall be responsible for all charges as per the provided price list in the room.
14. Hotel authority reserved the right to cancel or change of any program/reservation schedule without prior notice due to force majors /govt. G.O. or any respective reason / unavoidable circumstance at any moment.
15. Other rules & regulations shall be implemented according to the **country's law & order.**